

# ESSENTIAL CLEAN PACKAGE

## KITCHEN

- Wipe down bench tops
- Wipe front of cupboards
- Wipe front of fridge, oven,
- microwave & dishwasher
- Clean stove & range hood
- Scrub sink and clean taps
- Clean splash back

## GENERAL

- Vacuum & mop entire home
- Wipe down all surfaces
- General tidy of house
- Beds made
- Clean all mirrors
- Clean laundry

## BATHROOM

- Scrub shower screen
- Scrub shower
- Clean shower Frame
- Clean all taps
- Clean fronts of cupboards
- Clean sink and bench
- Clean mirrors
- Clean toilets
- Clean bath

# DEEP CLEAN PACKAGE

## KITCHEN

- Wipe down bench tops
- Wipe front of cupboards
- Wipe front of fridge, oven, microwave & dishwasher
- Clean stove & range hood
- Scrub sink and clean taps
- Clean splash back
- Wash dishes (10 or less)
- Wipe over appliances
- Clean rangehood filters
- Oven clean

## BATHROOM

- Deep shower screen clean
- Deep scrub of grout
- Deep scrub shower
- Clean shower Frame
- Clean all taps
- Clean fronts of cupboards
- Clean sink and bench
- Clean mirrors
- Clean toilets
- Clean bath

## GENERAL

- Vacuum & mop entire home
- Wipe down all surfaces
- General tidy of house
- Beds made
- Clean all mirrors
- Empty bins
- Clean laundry

# MINI SPRING CLEAN PACKAGE

## KITCHEN

- Wipe down bench tops
- Wipe front of cupboards
- Wipe front of fridge, oven, microwave & dishwasher
- Clean stove & range hood
- Scrub sink and clean taps
- Clean splash back
- Wash dishes (10 or less)
- Clean inside of microwave
- Wipe over appliances
- Clean rangehood filters
- Oven clean

## BATHROOM

- Deep shower screen clean
- Deep shower scrub
- Clean shower Frame
- Deep scrub of grout
- Clean all taps
- Clean fronts of cupboards
- Clean sink and bench
- Clean mirrors
- Clean toilets
- Clean bath
- Scrub all bathroom tiles

## GENERAL

- Vacuum & mop entire home
- Wipe down all surfaces
- General tidy of house
- Beds made
- Clean all mirrors
- Empty bins
- Deep laundry clean
- Wipe down window sills
- Dust skirting boards
- Wipe down powerpoints & light switches
- Window tracks
- Clean interior windows

# Extras

- ☑ Interior windows, sills & track
- ☑ Spot clean walls + doors
- ☑ Clean oven
- ☑ Fans
- ☑ Inside dishwasher
- ☑ Wipe over counter appliances
- ☑ Clean inside fridge
- ☑ Clean inside pantry
- ☑ Folding clothes
- ☑ Linen changed
- ☑ Wipe down powerpoints and light switches

## PedantiClean: Terms and conditions

1. PedantiClean is a cleaning service that is fully insured. We provide all equipment and supplies.
2. We have an in-depth checklist that we cross reference several times for a consistent high quality clean.
3. It is our policy that we do not smoke or eat in your home or surrounding property.
4. We guarantee consistent quality cleaning services.
5. We strive to exceed your expectations for quality cleaning services. We inspect our work before leaving your home. Occasionally and without intention we may miss something. So, if, after your inspection, you find we have missed something, please contact us within 24 hours so we can correct the issue.
6. We ask to be respected and treated with kindness. We have a no tolerance policy for any type of discrimination, harassment, disrespect, or unkindness.
7. We have a zero drug and alcohol tolerance. In the case of our arriving and this is being conducted, they have the right to leave immediately, and you will be charged full fee.
8. We understand that there are changes in schedules in our busy lives. If a scheduled cleaning service must be changed or canceled, we ask that our clients notify two (2) days in advance. This gives us an opportunity to fill that spot. When a client cancels with less than a two (2) day notice a fee of 50% of the charges for that service will be applied Within reason. For permanent cancellation of the cleaning service, clients must give one weeks in notice, in advance.

9. Please be certain your home is fully accessible. If you are not at home when we come to clean, please deactivate your security alarm prior to each scheduled visit, or provide us with a code. If we are unable to access your home or if we are turned away when we arrive (for any reason), a fee of 50% of the bill due for the service that would have been performed will be applied.

10. There will be an extra charge of \$15 if there is an excess of animal hair.

11. For our safety and to comply with regulations, we are prohibited from using ladders other than company provided ladders and required to wear shoes in your home.

12. If you would like any extras to be added on please give us at least one week's notice. While your satisfaction is our primary goal, we thank you in advance for understanding that it is impossible for us to accommodate last minute changes to our cleaning schedule.

13. We require full payment upon completion of our service to your home. If you have not paid your fee within 24hrs of it being complete there will be a \$15 extra fee that will apply. If left unpaid before the next cleaning day, we will be unable to perform the cleaning.

14. Prior to the cleaner's arrival, please remove all items, clothing, toys, etc that may delay the efficient cleaning of your home. This will maximize productivity and minimize the time we spend to clean your home. If you prefer that our cleaners remove these items, we are happy to do so and will add the additional billing time with corresponding charges. If we do arrive and items have not been picked up there will be a minimum of an extra \$15 fee added on top of your original quote for the time it takes the cleaner to tidy up.

15. If you have any irreplaceable, collectable, or expensive objects, we ask that these items be secured or put away in order to avoid painful accidents.

16. PedantiClean cleaning is not responsible for damage due to faulty or improper installation of items. Please inform us of any items in your home that require this type of attention. We will immediately notify the client of any accidental damage that occurs during any job.

17. In the event that the client finds any damage in the home as a result of our cleaning service, we ask that you notify our office within 24hrs of your service. If notification is made past the 24 hour period, PedantiClean Cleaning reserves the right to deny compensation.

18. For the safety of your children, we ask that they be supervised while our staff and equipment are present in your home.

19. Please secure all pets that are dangerous to our employees inside and outside of your house. PedantiClean cannot be responsible for cleaning up after pets.

20. Our cleaners are not required to move heavy/large furniture or appliances for OHS reasons.

21. Because our costs of doing business rise often, we reserve the option to adjust our cleaning fees on a 6 - 12 monthly basis. We give as much notice as possible whenever this happens. Please understand we take very seriously how any increases affect our customers and do so only when there is no other option.

22. We welcome and appreciate any suggestions that we may use to Improve our service to you, our valued client.

If you proceed with your booking and you use PedantiClean Cleaning Services you are agreeing to above terms and conditions.